

| | | Azu | r On | e Eleven | | | | |
|----------------------------|------------------------------|-------------|-----------------------------------|---|-----------------------------------|--------------|-----------|--|
| Category | Telephone | Address | | | | E-mail | | |
| 5 Stars | 046-4100005 010-1599 9140 | Kilo 112 | 2, Alexandria | Matrouh Road, New Alamein | fom.oneeleven@azurhospitality.com | | | |
| Website | | P.O. Box | | Bank Details | Bank Name & Swift Code | | | |
| www.azurhospitality.com | | | L.E. | 1171623410030202 | | | | |
| | | | US\$ | 1171623410010101 | Arab African Inte | ernational 1 | Bank | |
| | | | Euro | 1171623410010301 | | | | |
| General Manager | | Mr. Moha | Mr. Mohamed Moustafa E-mail: m.mo | | | | 1 | |
| Financial Manager | | Mr. Ossar | na Abdel V | Vahab | E-mail: o.abdelwahab@ | | | |
| Front Office Manager | Mr. Mosta | ıfa Nabil | | E-mail: fom.oneeleven@azurhospitality.com | | | | |
| Reservation Supervisor | | Mr. Shady | Tarek | | E-mail: oneeleven.res@ | azurhospit | ality.com | |
| Distance | | | | | | | | |
| From Cairo | | | | | | 260 | Km | |
| From Alexandria | | | | | | 112 | Km | |
| Borg El Arab Airport | | | | | | 85 | Km | |
| Mersa Matroh Airport | | | | | | 175 | Km | |
| El Alamein Airport | | | | | | 50 | Km | |
| Rooms | | | | | | | | |
| Total No. of Units | | | | | | | 383 | |
| Total No. of Beds | | | | | | | 301 | |
| Categories of Rooms | | | | | | | | |
| Total No. of Azur Suites | | | | | | 2 | 262 | |
| Total No. of Family Suites | | | | | | 1 | 105 | |
| Total No. of Deluxe Suites | | | | | | | 16 | |
| No. of Connecting Rooms | | | | | | | | |
| No. of Non-Smoking Rooms | | | | | | | | |
| Room Facilities | | Av. | N/Av. | | | Av. | N/Av. | |
| Air Condition | | ✓ | | Balcony / Terrace with tab | le and chairs | \checkmark | | |
| Heating | | ✓ | | Toilet | | \checkmark | | |
| Shower | | ✓ | | Hair dryer | | \checkmark | | |
| Bidet | | | \checkmark | Satellite TV | | \checkmark | | |
| Mini Bar | | ✓ | | Mini Bar (Soft drinks & Water) |) | | ✓ | |
| Microwave | | ✓ | | Kettle/ Cups/ Tea/ Coffee | | | | |
| Local Telephone | | ✓ | | International Telephone (E | extra Charge, from Reception) | ✓ | + | |
| Voltage | | 220 V | | Twin Bed | | ✓ | | |
| | | ✓ | | Extra Bed (Sofa Bed) | | ✓ | | |



| Hotel Facilities | Av. | N/Av. | Charge | Free |
|--------------------------------------|--------------|--------------|--------------|--------------|
| Safe Deposit Box in all guest rooms | ✓ | | | ✓ |
| Internet Connection(Free Lobby Area) | ✓ | | | ✓ |
| Shops | ✓ | | | |
| Laundry | ✓ | | ✓ | |
| Shuttle Bus | ✓ | | | |
| Car Park | ✓ | | | |
| Car Rental | | | | |
| Doctor | ✓ | | \checkmark | |
| Currency Exchange Service | ✓ | | | |
| Credit Cards (Visa, MasterCard) | ✓ | | | |
| Entertainment | | | | |
| Live Band | | | | |
| Animation Programs | | | | |
| Folkloric Shows | | | | |
| Sports Facilities | | | | |
| Gym Room | ✓ | | | ✓ |
| Sauna | ✓ | | ✓ | |
| Steam Bath | ✓ | | ✓ | |
| Jacuzzi | ✓ | | ✓ | |
| Massage | ✓ | | ✓ | |
| Billiard | | | | |
| Horse Riding | | | | |
| Swimming Pool (Fresh Water) | ✓ | | | ✓ |
| Heated Swimming Pool | | | | |
| Indoor Swimming Pool | | \checkmark | | |
| Tennis Court | | \checkmark | | |
| Football Court | | ✓ | | |
| Squash Court | | \checkmark | | |
| Volleyball court | | ✓ | | |
| Table Tennis | \checkmark | | \checkmark | |
| PlayStation | \checkmark | | | |
| Baby foot game table | \checkmark | | | |
| Water Sports Center | | \checkmark | | |
| Pedal Boat | | \checkmark | | |
| Windsurf | | \checkmark | | |
| Diving | | \checkmark | | |
| Snorkeling Equipment | | \checkmark | | |
| Beach & Pool Facilities | | | | |
| Sun Beds | ✓ | | | \checkmark |
| Sun Shades | ✓ | | | ✓ |
| Towels | ✓ | | | ✓ |
| Beach Volleyball Court | | | | |



| Food & Beverage facilities | Av. | N/Av. | Charge | Free | Kids Facilities | Av. | N/Av. | Charge | Free |
|--------------------------------|--------------|-------|--------------|------|--|-----|-------|--------------|-------|
| Bar | ✓ | | ✓ | | Kids Club | ✓ | | | |
| Snack Bar | | | | | Kids Pool | ✓ | | | |
| Breakfast Buffet | \checkmark | | | | Kids Animation | | | | |
| Lunch Buffet | | | | | Kids Menu | | | | |
| Dinner Buffet | | | | | Kids Restaurant Seat | | | | |
| Specialty Restaurant | ✓ | | ✓ | | Baby Cot | | | | |
| Specialty A La Carte Menu | ✓ | | ✓ | | Baby Sitting (Prior Reservation is Required) | | ✓ | | |
| Room Service | ✓ | | ✓ | | TV Channels: | | | Av. | N/Av. |
| Pub – Free Until 2 am | | ✓ | | | Arabic Channels | | | ✓ | |
| Oriental Corner with Shisha | | | | | English Channels | | | ✓ | |
| Meeting Room | \checkmark | | \checkmark | | French Channels | | | ✓ | |
| Total No. Of Restaurant | | | | 01 | German Channels | | | ✓ | |
| Main Restaurant | | | | 1 | Russian Channels | | | \checkmark | |
| Specialty Restaurant | | | | 1 | Polish Channels | | | ✓ | |

Food & Beverage Schedule

| The | Outlet Name | Workin | g Hours | Operation days | Location | Service | |
|---|---------------------|--------------|----------|----------------|---------------|---|--|
| THE | Outlet Ivaine | From | То | operation days | Location | | |
| Breakfast buffet | The View Restaurant | 07:00 AM | 11:00 AM | Daily | Main Building | Open Buffet | |
| Lunch | The View Restaurant | 01:00 PM | 03:00 PM | Daily | Main Building | Set Menu | |
| Dinner | The View Restaurant | 07:00 PM | 11:00 PM | Daily | Main Building | Open Buffet | |
| Snacks | Pool Bar | 11:30 AM | 01:00 PM | Daily | Pool | Snacks A/I | |
| Snacks | Pool Bar | 04:00 PM | 05:30 PM | Daily | Pool | Snacks A/I | |
| Snacks | Beach Bar | 12:00 PM | 03:00 PM | Daily | Beach | Snacks A/I | |
| Beverage local Alcoholic excluding Cocktails | Crystal Bar | 10:00 AM | 10:00 PM | Daily | Main Building | Beverages A/I | |
| | Pool Bar | 10:00 AM | 06:00 PM | Daily | Pool | Beverages A/I | |
| | Beach Bar | 10:00 | 06:00 PM | Daily | Beach | Beverages A/I | |
| | The View Restaurant | During Meals | | Daily | Main Building | Beverages A/I | |
| Swimming pool | Lagoon Restaurant | 12 PM | 12 AM | Daily | | A La carte Snacks Menu not including A/I | |
| Room Service | Room Service | 24 hours | | Daily | | A La carte Menu not including A/I | |